

PUBLIC WORKS DEPARTMENT

SPECIAL REPORT - PW-086/08

AFTER HOURS DISPATCHING

Approval Date: June 9, 2008

Mayor Holbrough and Members of Council:

BACKGROUND

In 2002 the Town of Ingersoll Public Works entered into an agreement with the Town of Tillsonburg for after hour dispatching services.

The original agreement was for a three year term with an option of an additional two years. This extension ended in April of 2007. The Town of Tillsonburg has indicated they wish to enter into a new agreement and have submitted a proposal.

Oxford Community Police also have indicated an interest in providing dispatching services and have submitted a proposal.

DISCUSSION

Tillsonburg provides communication services to Ingersoll, Elgin County (excluding St. Thomas), Norfolk county and Chippewa on the Thames.

Oxford Community Police Services provide service to their policing area acting as the 911 answering point (PSAPP) for the County of Oxford and provide fire dispatch services for the 18 fire stations within the County of Oxford excluding Ingersoll and Tillsonburg.

FINANCIAL IMPLICATIONS

Public Works will be based on a per capita cost rate of .18¢ for a total of \$2,116. Annual increases will need to be negotiated.

	WOODSTOCK	TILLSONBURG
FIRE DISPATCH COSTS	\$24,814	\$27,885
PUBLIC WORKS COSTS	\$2,116	\$2,000
TOTAL	\$26,930	\$29,885

The Oxford Community Police proposal will require modifications to their communication equipment which they can accommodate with little or no cost.

The writer feels that the extra cost of \$116 to keep all dispatch services with one provider would be offset by operational efficiencies.

RECOMMENDATION

That Council receive this report and the Town Superintendent be authorized to negotiate an agreement with Oxford Community Police for Dispatching and Base Communication services as per their Proposal dated November 29, 2007.

Respectfully submitted by
John Phillips, Superintendent