

## Local Government

<b>1.1 GENERAL GOVERNMENT – EFFICIENCY</b>					
<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>
6.30%	6.00%	6.10%	5.21%	8.61%	7.58
<p><b>Efficiency Measure</b> The cost of local government/central administration as a percentage of total municipal operating costs.</p> <p><b>Objective</b> Efficient administration supporting local services.</p>					
<p><b>Notes</b></p> <p>The Town provides centralized corporate support for financial services such as payroll, accounting, billing and collection, information technology services, clerk and licensing, human resources, facilities management and legal services for all departments and the Business Improvement Area. A centralized model may result in a higher measurement than a decentralized model where costs are allocated directly to service areas or where such services have been outsourced.</p>					

## Fire Services

<b>2.1 FIRE SERVICES – EFFICIENCY</b>					
<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>
\$0.74	\$0.73	\$0.79	\$0.70	\$0.74	\$0.74
<p><b>Efficiency Measure</b> The operating costs per thousand dollars of assessment for fire services include firefighters, fire hall, emergency responses, equipment and administration.</p> <p><b>Objective</b> Efficient municipal fire services.</p>					
<p><b>Notes</b></p> <p>Factors that can influence these results include:</p> <ul style="list-style-type: none"> <li>(a) Size of municipality and mix of urban and rural coverage.</li> <li>(b) Composition of fire services – use of paid and/or volunteer firefighters.</li> <li>(c) Service-level decisions made by local Councils on response time and other services can affect the number of firefighters on staff and equipment levels.</li> </ul>					

## Police Services

3.1 POLICE SERVICES – EFFICIENCY					
2005	2004	2003	2002	2001	
*\$194.17	\$475.45	\$580.52	\$466.32	\$466.12	
<p><b>Efficiency Measure</b> The operating costs per household for police services. Operating costs include the police force, administration, facilities, communication systems, police board, prisoner conveyance, equipment and other police protection.</p> <p>* 2005 reported per population vs previous years per household.</p> <p><b>Objective</b> Efficient municipal police services.</p>					
<p><b>Notes</b> The Town of Ingersoll contracted its policing with the Ontario Provincial Police effective February 13, 2003. Policing costs for 2003 are higher as a result of succession and severance agreements with terminated employees along with capital improvements.</p>					
3.2 VIOLENT CRIME RATE					
2005	2004	2003	2002	2001	
12.62	9.32	10.34	15.52	9.97	
<p><b>Effectiveness Measure</b> Violent crime rate per 1,000 persons.</p> <p><b>Objective</b> Safe communities.</p>					
<p><b>Notes</b></p>					
3.3 PROPERTY CRIME RATE					
2005	2004	2003	2002	2001	
47.049	25.68	31.31	37.80	29.06	
<p><b>Effectiveness Measure</b> Property crime rate per 1,000 persons.</p> <p><b>Objective</b> Safe communities.</p>					
<p><b>Notes</b></p>					

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<b>3.4 TOTAL CRIME RATE</b>				
<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>
70.620	60.98	64.04	88.40	86.61
<p><b>Effectiveness Measure</b> Total crime rate per 1,000 persons (Criminal Code offences excluding traffic).</p> <p><b>Objective</b> To achieve a low total crime rate per 1,000 persons.</p>				
<p><b>Notes</b></p> <p>New formula was introduced in 2002.</p>				
<b>3.5 YOUTHS CHARGED</b>				
<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	
39.891	46.98	20.00	6.17	
<p><b>Effectiveness Measure</b> Number of youths charged per 1,000 youths.</p> <p><b>Objective</b> Safe Communities.</p>				
<p><b>Notes</b></p> <p>New formula was introduced in 2002.</p>				

## Roads

4.1 PAVED ROADS – EFFICIENCY					
2005	2004	2003	2002	2001	2000
*\$7,119.11	\$1,709.70	\$1,653.40	\$1,537.94	\$1,040.38	\$1,229.71
<p><b>Efficiency Measure</b> The operating costs for paved (hard top) roads (e.g.) asphalt surface, shoulder and surface maintenance per paved lane kilometre.</p> <p>* 2005 based on total paved roads vs previous years based on hardtop only.</p> <p><b>Objective</b> Efficient maintenance of paved roads.</p>					
<p><b>Notes</b></p> <p>New formula was introduced in 2002.</p>					
4.3 WINTER MAINTENANCE OF ROADS – EFFICIENCY					
2005	2004	2003	2002	2001	2000
\$1,759.09	\$1,550.42	\$1,723.04	\$1,087.66	\$1,011.69	\$1,506.40
<p><b>Efficiency Measure</b> The operating costs associated with winter road maintenance (e.g.) snow plowing, salting, sanding, snow removal per lane kilometre.</p> <p><b>Objective</b> Efficient winter maintenance of roads.</p>					
<p><b>Notes</b></p> <p>Factors that can influence these results include:</p> <ul style="list-style-type: none"> <li>(d) Severity and frequency of winter storms during 2003 &amp; 2004.</li> <li>(e) Standards set for winter clearance.</li> <li>(f) Inclusion of downtown and crosswalk clearing.</li> </ul> <p>New formula was introduced in 2002.</p>					
4.4 ADEQUACY OF PAVED ROADS					
2005	2004	2003	2002	2001	2000
76.9%	76.7%	76.7%	77.49%	75.63%	72.80%
<p><b>Efficiency Measure</b> Percentage of paved lane kilometres where the condition is rated as good to very good.</p> <p><b>Objective</b> To provide paved kilometres rated as good.</p>					
<p><b>Notes</b></p> <p>The paved road system should have a pavement condition that meets municipal objectives.</p> <p>A road rated as good to very good is a road whose surface distress is minimal and no maintenance or rehabilitation action is required.</p>					

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<b>4.5 WINTER EVENT RESPONSES</b>					
<b>2005</b>	<b>2004</b>	<b>2003</b>	<b>2002</b>	<b>2001</b>	<b>2000</b>
97.2%	92.8%	90.2%	92.00%	92.46%	90.63%
<p><b>Effectiveness Measure</b> The percentage of winter road control activities (snow plowing, road salting, etc.) in response to a weather condition (snowfall, sleet, freezing rain, etc.) that met or exceeded municipal standards.</p> <p><b>Objective</b> To provide an appropriate winter storm event response to ensure that any inconvenience and disruption in transportation caused by the storm is minimized.</p>					
<p><b>Notes</b> The Town of Ingersoll has adapted a standard of plowing, sanding or salting roads when snow accumulation is between 5cm. to 10 cm. with a 6 to 24 hour response time depending on the classification of the road. The majority of times, these minimum standards are exceeded.  Description of measure has changed, but not its calculation.</p>					

## Solid Waste Management (Garbage)

9.1 GARBAGE COLLECTION – EFFICIENCY					
2005	2004	2003	2002	2001	2000
\$22.20	\$23.55	\$27.52	\$34.96	\$75.22	24.67
<p><b>Efficiency Measure</b> Operating costs for garbage collection per household.</p> <p><b>Objective</b> Efficient municipal garbage collection services.</p>					
<p><b>Notes</b></p>					
9.3 SOLID WASTE DIVERSION (RECYCLING) – EFFICIENCY					
2005	2004	2003	2002	2001	2000
\$15.43	\$12.73	\$17.30	\$0.84	\$40.36	\$25.96
<p><b>Efficiency Measure</b> Operating costs for solid waste diversion per household.</p> <p><b>Objective</b> Efficient municipal solid waste diversion (recycling) services.</p>					
<p><b>Notes</b></p>					
9.8 DIVERSION OF RESIDENTIAL SOLID WASTE					
2005	2004	2003	2002	2001	2000
N/A	N/A	N/A	N/A	27.16%	8.38%
<p><b>Effectiveness Measure</b> Percentage of residential solid waste diverted for recycling.</p> <p><b>Objective</b> Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>					
<p><b>Notes</b>  Recycling became a County Responsibility.</p>					

## Parks and Recreation

10.1 PARKS – EFFICIENCY		
2005	2004	
\$32.85	\$27.68	
<p><b>Efficiency Measure</b> Operating costs for parks per person.</p> <p><b>Objective</b> Efficient operation of parks.</p>		
<p><b>Notes</b></p>		
10.2 RECREATION PROGRAMS – EFFICIENCY		
2005	2004	
\$96.75	\$44.31	
<p><b>Efficiency Measure</b> Operating costs for recreation programs per person.</p> <p><b>Objective</b> Efficient operation of recreation programs.</p>		
<p><b>Notes</b></p> <p>This measure is based on total population, not the population participating in recreation programs.</p>		
10.3 RECREATION FACILITIES – EFFICIENCY		
2005	2004	
\$83.75	\$109.89	
<p><b>Efficiency Measure</b> Operating costs for recreation facilities per person.</p> <p><b>Objective</b> Efficient operation of recreation facilities.</p>		
<p><b>Notes</b></p>		

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10.4 PARKS, RECREATION PROGRAMS AND RECREATION FACILITIES (SUBTOTAL) – EFFICIENCY		
2005	2004	
\$213.35	\$181.88	
<p><b>Efficiency Measure</b> Operating costs for parks, recreation programs and recreation facilities per person.</p> <p><b>Objective</b> Efficient operation of parks, recreation programs and recreation facilities.</p>		
<p><b>Notes</b> This measure represents a subtotal and is automatically completed when a municipality reports one or more efficiency measures for parks and recreation.</p>		
10.5 PARTICIPANT HOURS FOR RECREATION PROGRAMS		
2005	2004	
102,567.094	99,159.532	
<p><b>Effectiveness Measure</b> Total participant hours for recreation programs per 1,000 persons.</p> <p><b>Objective</b> Recreation programs that serve the needs of residents.</p>		
<p><b>Notes</b> The denominator of this measure is total population divided by 1,000 and does not represent the number of participants in recreation programs.</p>		
10.6 OPEN SPACE		
2005	2004	
53	53	
<p><b>Effectiveness Measure</b> Hectares of open space.</p> <p><b>Objective</b> Open space adequate for population.</p>		
2005	2004	
4.918	5.042	
<p><b>Effectiveness Measure</b> Hectares of open space per 1,000 persons.</p>		
<p><b>Notes</b></p>		



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10.7 TRAILS		
2005	2004	
4	4	
<p><b>Effectiveness Measure</b> Total kilometres of trails.</p> <p><b>Objective</b> Trails should provide recreation opportunities.</p>		
2005	2004	
.371	.381	
<p><b>Effectiveness Measure</b> Total kilometres of trails per 1,000 persons.</p>		
<p><b>Notes</b></p>		

10.8 RECREATION FACILITY SPACE		
2005	2004	
5366	5,366	
<p><b>Effectiveness Measure</b> Square metres of recreation facility space.</p> <p><b>Objective</b> Provide recreation facility space that is adequate for the population.</p>		
2005	2004	
497.958	510.464	
<p><b>Effectiveness Measure</b> Square metres of recreation facility space per 1,000 persons.</p>		
<p><b>Notes</b></p>		