

VPCC – Private Lesson Policy and Procedure

Private Lessons Background Information

Private lessons are booked in blocks of 8 lessons to match session length. Private lessons are for those that need them, such as persons who find it challenging to be in group lessons, those who have special needs, etc.

Ideally, if someone has one or two skills that they need to get to complete a level, regular stream lessons will meet that need.

Due to the increased demand for swimming lessons we are unable to block off specific times for private lessons in advance of a registration. Moving forward private lessons will need to be requested through, scheduled by, and the need assessed by the Aquatics Manager. Once registration and wait lists have been sorted we will know if there are spaces to slot in a private lesson. Private lessons will be reserved for patrons 5+ years old, who are struggling in our group program and/or children who have special needs that would be better accommodated in a private lesson. We regret that we may not be able to accommodate all requests.

When a Private Lesson is booked:

1. Inquiries for Private Lessons will go through the Front Desk and scheduled/booked through the Aquatic Manager.
2. Persons whom have inquired about private lessons can expect to wait up to 7 business days for a return message regarding space, availability or time. ***We regret that we may not be able to accommodate all requests!***
3. Upon successful booking, the family will be notified and sent to Front Desk as payment is required prior to the first lesson.

